Jennifer Bartz has a BA in Psychology from UW Madison, which included many pre-medicine classes. She also took one quarter of classes at Rosalind Franklin University in pursuit of a Master's in Physician Assistant studies. While her education is useful, her most important skill sets came from caring for her medically complex son, James who died in December 2018 at four years old. Not only did Jennifer advocate strongly within the New Mexico medical system, but she also managed his care in multiple health systems including several specialists in Denver, Colorado. When James passed away in an adult hospice facility in Denver, Jennifer's saw first-hand how beautiful and supportive this type of facility can be for patients and families when dying at home is not an option. She hopes to engage old and new resources in the community to better support children and families with similar needs and is the founder of Hero's Path Palliative Care, in hopes of bringing home-based pediatric palliative care to children with serious illness in New Mexico.

Jennifer continues to be active in the medically complex/fragile community. She currently serves on the Medically Fragile Family Advisory Board at the New Mexico Department of Health, the Advisory Council on Quality Supports for People with Intellectual/Developmental Disabilities board member (Department of Health), and the Mountain States Regional Genetics Network.